



Quick Checklist: Virtual Learning

INSTRUCTOR-LED WEBINARS

Click any underlined title to see full description of programs

<u>Assertive Communication</u>: 90-minute webinar for leaders and others to learn how to use an appropriate level of assertiveness in communicating and use active listening to build understanding.

<u>Business Correspondence</u>: Two 1-hour webinars helping individuals improve their writing skills including structuring drafts and editing. This webinar helps to ensure writing conforms to professional standards.

<u>Digital Transformation</u>: Series of three 2-hour webinars defining what digital transformation is while sharing strategies, next steps and tips to cascade digital transformation through your organization.

<u>Doing the Tough Stuff Well</u>: 2-hour webinar for leaders to better deliver difficult messages— those that are tough for the sender to give and for the receiver to hear.

<u>Executive Communication & Influence</u>: Series of three 3-hour webinars that addresses best practices in presenting your ideas to senior leaders of organizations—in order to get buy in and specific action from them. Webinars in the series includes: Creating Clear Messages, Increasing Influence and Handling Challenges.

<u>Generational Differences</u>: 90-minute webinar on dealing with different generations in the workplace and practical strategies to bridge differences in expectations.

<u>Giving & Receiving Feedback (versions for managers and employees)</u>: 90-minute and 2-hour webinars designed for managers to learn how to give formal feedback, especially as part of a performance review or appraisal discussion, and for employees to learn how to analyze their own performance.

<u>Indispensable Assistant</u>: 90-minute webinar that helps you learn to clarify expectations and set upfront agreements about goals, job duties and assignments as an assistant.

<u>Influencing For Results: Interaction Styles in Action</u>: 90-minute to 4-hour webinar versions available to build influence skills for team members and others using Interaction Styles. Webinar includes web-based completion of SOLO IS (an online Interaction Style Self-Profile and Guidebook).

<u>Leadership Development Program</u>: A series of three 4-hour webinars that share strategies and best practices to develop leaders within your organization who increase successful business dealings with others inside and outside of their companies.

<u>Leading from A Distance</u>: 90-minute webinar that covers the core topics leaders can use for a distance working arrangement to work effectively.

<u>Leading in Turbulent Times</u>: A series of three 90-minute webinars on dealing with change and transition, including case studies and specific actions to improve effectiveness of teams.

<u>Leading Through a Matrix Organization</u>: Three 2.5-hour webinars covering the definition of a matrix, introducing the matrix mindset including Communicating with Purpose, Leading Without Authority and Managing Stakeholders. This webinar shares seven specific skills for Leading Through A Matrix Organization.

<u>Leading Through Transformation</u>: 90-minute webinar on how to lead organizational transformation and how to build followership.

<u>Manager as Mentor and Coach</u>: A series of four 2-hour webinars for individuals who have the responsibility for managing, supervising or leading others. These webinars teach essential skills to effectively and appropriately respond to performance challenges common to positions of leadership.

<u>Management Essentials</u>: A series of three 4-hour webinars covering several topics including how to be a Successful Leader, how to work with different Interaction Styles, Assertive Communication, Goal Setting and Delegation, Giving Feedback and Dealing with Difficult Situations and Action Planning and Implementation.

<u>Managing Change and Transition</u>: 90-minute webinar discussing reactions to change, how to effectively help people in difficult situations, anticipating situations, delivering difficult messages and how to sustain the results desired.

<u>Organizational Savvy</u>: A webinar on managing organizational politics in a way that builds relationships and avoiding barriers to being influential. Timing varies.

<u>Resiliency in Action: Bouncing Back From Challenges</u>: 90-minute webinar to learn the key activities individuals can undertake to support personal and team resiliency.

<u>Self-Management & Use of Time</u>: 2-hour webinar to help individuals plan, prioritize and structure their time in order to be most effective.

<u>Team Effectiveness (with DiSC)</u>: 2-hour interactive session for team members to better understand themselves and others using knowledge of working preferences. This webinar includes completion of and individual Everything DiSC® report for individuals and review of group report for teams.

Wellbeing While Working From Home: 1-hour webinar will help you build resilience through maintaining trust across distance with action steps, balancing relationship and task information with specific tips, developing a supportive structure for teams who aren't face-to-face, communicating across distance, cues that there may be issues and checking assumptions.

<u>Working from a Distance</u>: 90-minute webinar for remote employees to learn strategies to successfully work remotely including how to accomplish teamwork and collaboration without having daily face-to-face contact with others.

OTHER AVAILABLE VIRTUAL DEVELOPMENT

- 360 Feedback Report with Debriefing
- Emotional Intelligence (eQi) with Virtual Debriefing Executive Coaching
- Harrison Assessment with Virtual Debriefing
- Hogan Leadership Series (HPI, HDS, MVPI) with Virtual Debriefing Virtual Individual or Group Coaching

Contact Us for More Information: Via email at <u>info@pps-synetamericas.net</u> OR Via phone at +1(864)962-6789 ext. 2